

Brief Overview of Tour

Tours will commence with a site safety awareness discussion to each attendee with a brief explanation of the tour itinerary.

The site operator or nominated tour guide will conduct a walk around of the site explaining key components of the treatment process from start of process to end of process.

The operators will also discuss the parameters and control measures that we abide by to ensure water and wastewater are treated to a high-quality standard and according to regulatory compliance.

* Water Treatment Plants

Our tours are held at Wingecarribee Water Treatment Plant which supplies 90% of the Wingecarribee Shire's water supply. The tour will incorporate the treatment process starting at the raw water source, the stages of treatment and what happens when it leaves the treatment plant and enters the water supply network and to your household tap.

Sewer Treatment Plants

These tours can be held at either Bowral, Mittagong or Moss Vale Sewer Treatment Plants. The tour will incorporate the start of the sewer treatment process from flushing your toilet and entering the sewer network, how we receive the wastewater to the plant, the stages of treatment and what happens when it leaves the plant.

Tour Requirements

Please be advised of the following requirements:

- Vehicle transport is required to and from site. Visitors are not permitted to walk on-off site as a form of transportation.
- In the event of wet weather, an assessment will be made on the day to either reschedule or proceed with the tour.
- A Site-Specific Induction for each location scheduled will need to be undertaken by the lead visitor(s) at least 1 week prior to the scheduled tour dates. All guests will be supplied with a brief site safety discussion upon arrival.
- PPE Requirements - Enclosed footwear, Hi-Vis, sun protection, face masks (optional).
- Access to our facilities involve steps and walking on uneven surfaces. Unfortunately, these tours may not be appropriate for people with restricted mobility.
- Adhere to current Covid-19 Restrictions, were required. Face masks recommended when indoors and are encourage for the duration of the tour.
- If unwell, please do not attend this tour and arrange for an alternative date. This includes household contacts.
- Public Liability Disclaimer: Council's liability only noted in accordance with the terms, conditions and exclusions of the Statewide Mutual Liability Protection. No cover to extend to participants, stallholders, non-Council employees, non-Council volunteers or outside organisations.